(200) Service Outage Reporting (Voice) Data Collection Form

REDACTED

	eraths Companies ection form			FCE form 481 5.0MB Control No. 1060-0986/20MB Control No. 1060-0819 500-2019
<010>	Study Area Code	239018		
<015>	Study Area Name	Virgin Mobil	e USA LP	
<020>	Program Year	2016		
<030>	Contact Name - Person USAC should contact regarding this data	Andrew H. La	nraster	
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626197 e	xt	
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lanca	stet	
<810>	Reporting Carrier Vizgin Mobile USA LF			
<811>	Holding Company Softbank		***	
<812>	Operating Company			
<813>	(al) Affiliates	74902000	GIZ>	Doing Business As Company or Brand Designation
	Virgin Mobile USA LP			Assurance Wireless
9	Virgin Mobile USA LP	_	239018	Assurance wireless
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FCC For	m 481 - Carrier Annual Reporting Data Collection Form			FCC Form 481 DMB Control No. 3060- uly 2013	0586/Onto Control No. 2060-0519
<010>	Study Area Code	449061			
<015>	Study Area Name	Virgin Mobile USA	LP		
<020>	Program Year	2015			
<030>	Contact Name: Person USAC should contact with questions about this data	Andrew M. Lancaster			
<035>	Contact Telephone Number: Number of the person identified in data line <030>	9137626107 ext.			
<039>	Contact Email Address: Email of the person identified in data line <030>	andy.m.lancaster@sp	orint.com		
ANNUA	LE REPORTING FOR ALL CARRIERS				54.313 \$4.422 Completion Required Required (check box when complete)
<100>	Service Quality Improvement Reporting		(complete attached work	sheet)	11111
	Outage Reporting (voice)		(complete attached work	sheet)	
<210>	The property of the second sec	outages to report		[	111111
<300>	Unfulfilled Service Requests (voice)		·	1	
<310>	Detail on Attempts (voice)	Ÿ		(attach descriptive do	cument)
<320>	Unfulfilled Service Requests (broadband)			_	
<330>	Detail on Attempts (broadband)			(attach descriptive de	ocument)
<400> <410>	Number of Complaints per 1,000 customers (voice)				
<420>	Mobile				
<430> <440>	Number of Complaints per 1,000 customers (broadb	pand)			
<450>	Mobile	<b>.</b>			
<500>	Service Quality Standards & Consumer Protection R	ules Compliance	(check to indicate certific	cation)	
<510>			(attached descriptive	document)	
<600>	Functionality in Emergency Situations		(check to indicate certific	cation)	
			(attached descriptive doc	umenti	
<610>					
<700>	Company Price Offerings (voice)		(complete attached work	sheet)	
<710>	Company Price Offerings (broadband)		(complete attached work	sheet)	
	Operating Companies and Affiliates	ii.	(complete attached work		4331333
	Tribal Land Offerings (Y/N)?  Voice Services Rate Comparability	10	yes, complete attached work (check to indicate certific		
<1010>			(attach descriptive docu	ment)	IIIIII
<1100>	Terrestrial Backhaul (Y/N)?	(1)	not, check to indicate certifi	ication)	Mille
<1110>	Torms and Condition for Lifetime Continues		(complete attached work		
<1200>	Terms and Condition for Lifeline Customers  Price Cap Carriers, Proceed to Price Cap Additional	Documentation Works	(complete attached work	(sheet)	
	Including Rate-of-Return Carriers affiliated with Pri				
<2000>	The state of the s	Jop Louis Enchange	(check to indicate certific		Wille.
<2005>	Date of Datum Carriers Bearing to DOS Additional	Dagumentation Mc-1-	(complete attached work	sheet)	111111
<3000>	Rate of Return Carriers, Proceed to ROR Additional	Documentation Work	sheet (check to indicate certific	ation)	611811
<3005>			(complete attached work		20000

100000000000000000000000000000000000000	rvice Quality improvement Reporting llection Form		PCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	449061	
<015>	Study Area Name	Virgin Mobile USA LP	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lanuaster	
<035>	Contact Telephone Number - Number of person identified in data line <030>	5137626107 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com	
<110>	Has your company received its ETC certification from the FCC?	(yes/no) O	
<111>	If your answer to Line <110> is yes, do you have an existing $54.202(a)$ "5 year plan" filed with the FCC?	(yes/no) O	
	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.		
<112>	Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your c CETC which only receives frozen support, your progress report is only	company is a	
	required to address voice telephony service.		
	Please check these boxes below to confirm that the attached documents(s), on lit 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	ne	Name of Attached Document
<113>	Maps detailing progress towards meeting plan targets		
<114>	Report how much universal service (USF) support was received		
<115>	How (USF) was used to improve service quality		
<116>	How (USF)was used to improve service coverage		
<117>	How (USF) was used to improve service capacity		
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.		

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OM8 Control No. 3060-0819
	July 2013

<010>	Study Area Code	449061
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <030>	9117626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster#sprint.com

b	<a>&gt;</a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<<1>	<<2>	<d></d>	<e></e>	<₽	<g></g>	<h>&gt;</h>
	NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
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HEX. (NO. 3) (193)	ce Officings including Voice Rate Data lection Form	FCC Form 481 OMB Control No. 3050-996/ONIS Centrol No. 3050-9819 Auly 2013
<010>	Study Area Code	449061
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@eprint.com
<701> <702>	Residential Local Service Charge Effective Date 1/1/2014 Single State-wide Residential Local Service Charge	

State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and F
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				77				
						***		
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							1411	
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	+							-

CONTRIVENDENCE.	action Form	FCC Form AS1 .  DMID Control Ass. 3DAG-DSSE/OMS Control No. 3DSO-DR19 / July 2013
<010>	Study Area Code	449061
<015>	Study Area Name	Virgin Mobile UGA LP
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137624107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster#sprint.com

ab a	4D	<b>dib</b>	400	10	dis	40>	43	cd4>
State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select
				-				
	-	_						
							4	
				<del>                                     </del>				

100000000000000000000000000000000000000	erating Companies lection Form		FCC Form 481 OMB Control No. 3050-0888/CA4B Control No. 3050-0819 July 2013
<010>	Study Area Code	449061	
<015>	Study Area Name	Virgin Mobile USA LP	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster	
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancasterwaprint.com	
<810>	Reporting Carrier Virgin Mobile USA LP		
<811>	Holding Company Softbank Corp.		
<812>	Operating Company		
<813>	Affiliates	SAC	Doing Business As Company or Brand Designation
<813>			
<813>	Affiliates	SAC	Doing Business As Company or Brand Designation
<813>	Affiliates		Doing Business As Company or Brand Designation
<813>	Affiliates	SAC	Doing Business As Company or Brand Designation
<813>	Affiliates	SAC	Doing Business As Company or Brand Designation
<813>	Affiliates	SAC	Doing Business As Company or Brand Designation
<813>	Affiliates	SAC	Doing Business As Company or Brand Designation

010>	Study Area Code	449061
015>	Study Area Name	Virgin Mobile USA LP
020>	Program Year	2015
30>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
)35>	Contact Telephone Number - Number of person identified in data line <030	
39>	Contact Email Address - Email Address of person identified in data line <030	> andy.m.lancaster@sprint.com
910>	Tribal Land(s) on which ETC Serves	
20>	Tribal Government Engagement Obligation	Name of Attached Document
iouir c	company serves Tribal lands, please select (Yes, No, NA) for each these boxes	
	rm the status described on the attached document(s), on line 920,	
		Select
		Yes,No, NA)
21>	Needs assessment and deployment planning with a focus on Tribal	
22>	community anchor institutions.  Feasibility and sustainability planning;	
23>	Marketing services in a culturally sensitive manner;	
24>	Compliance with Rights of way processes	
25>	Compliance with Land Use permitting requirements	
26>	Compliance with Facilities Siting rules	
27>	Compliance with Environmental Review processes	
28>	Compliance with Cultural Preservation review processes	
	compliance man cultural rieservation review processes	

MAKESHE CHE OF	o Terrestrial Backhaul Reporting action Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0919 July 2013
<010>	Study Area Code	449061
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)	
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)	

<010>	Study Area Code		449061	
<015>	Study Area Name		Virgin Mobile USA LP	
<020>	Program Year		2015	
<030>	Contact Name - Person USAC should contact regarding this data		Andrew M. Langaster	
<035>	Contact Telephone Number - Number of person identified in data	line <030>	9137626107 ext.	
<039>	Contact Email Address - Email Address of person identified in data	line <030>	andy.m.lancaster@sprint.com	_
:1210>	Terms & Conditions of Voice Telephony Lifeline Plans			
		L	Name of Attached Document	
:1220>	Link to Public Website	HTTP ht	tp://www.assurancswireless.com/Public/TermsandConditions.aspx	
Please c	heck these boxes below to confirm that the attached document(s), on line	1210,		
r the we	bsite listed, on line 1220, contains the required information pursuant to			
54.422 nnually	<ul><li>(a)(2) annual reporting for ETCs receiving low-income support, carriers mu report:</li></ul>	st		
1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	7		
1222>	Details on the number of minutes provided as part of the plan,	7		
1223>	Additional charges for toll calls, and rates for each such plan.			

(2000) P	rice Cap Carrier Additional Documentation				FCC Form 481	
Data Col	lection Form	and the second		of the second	OMS Control No. 3060	-0986/OMB Control No. 3060-0819
20000000000	Rate of Return Corners offiliated with Price Cap Local Exchange Carriers				July 2013	
		The state of the s		Marine Control of the Paris		And the state of t
<010>	Study Area Code	449061				
<015>	Study Area Name	Virgin Mobile USA LP				
<020>	Program Year	2015				
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster				
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.				
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.c	om			
CHECK t	he boxes below to note compliance as a recipient of incremental Connect Amer	ica Phase I support, frozen High	Cost support, High Cost s	upport to offset ac	cess charge reductions, an	d Connect America Phase II
1900000000	support as set forth in 47 CFR § 54.313(b),(c),(d),(					
	Incremental Connect America Phase I reporting					
<2010>	2nd Year Certification (47 CFR § 54.313(b)(1))					
<2011>	3rd Year Certification (47 CFR § 54.313(b)(2))					
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))					
<2012>	2013 Frozen Support Certification					
<2013>	2014 Frozen Support Certification					
<2014>	2015 Frozen Support Certification					
<2015>	2016 and future Frozen Support Certification					
			\			
	Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))					
<2016>	Certification Support Used to Build Broadband					
	Connect America Phase II Reporting (47 CFR § 54.313(e))					
<2017>	3rd year Broadband Service Certification		_			
<2018>	5th year Broadband Service Certification					
<2019>	Interim Progress Certification					
<2020>	Please check the box to confirm that the attached document(s), on pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support addresses of community anchor institutions to which began providi preceding calendar year.	shall provide the number, na	mes, and	ם		
						1
<2021>	Interim Progress Community Anchor Institutions	1				:
- COLA	and the same and t					l
			ļ			l
		,		Secure de la constitución de la		I.
			Name of Attached	Document Listing R	equired Information	

-		
Elikaria Elikaria	de Of Renea Carrier Additional Decementation	RCC from 450
Natur Coli	eclisis form	CAM Control No. 2007-0616/ONE Control No. 2007-0619
Se Vill	A CONTRACT OF STREET	AUY 2018
<010>	Study Area Code	449061
<015>	Study Area Name Program Year	Virgin Mobile USA LP
<030>	Contact Name - Person USAC should contact regarding this data	2015 Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.langaster@sprint.com
CHECK t	he boxes below to note compliance on its five year service quality plan (pursuan	t to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47
		e information reported on this form and in the documents attached below is accurate.
	2 2 1 20 20	
(3010)	Progress Report on 5 Year Plan Milestone Certification (47 CFR § 54.313(f)(1)(i))	
	the beautiful and a second with	Name of Attached Document Inting Required Information
(3011)	Please check this box to confirm that the attached document(s), on line 3 § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresses	012 contains the required information pursuant to sees of community anchor institutions to which began
	providing access to broadband service in the preceding calendar year.	
	14	
		A:
(3012)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))	
		Name of Attached Document Listing Required Information
	Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))	(Yes/No)
	If yes, does your company file the RUS annual report	20
		contains the required information pursuant to § 54.313(f)(2) compliance requires:
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)	
130161	Document(s) for Balance Sheet, Income Statement and Statement of Car	uh Flows
breter	becamings) to because offeet, madire distalling and distalling at the	
HOLD	If the response is yes on line 3014, attach your company's RUS annual	1
(serr)	report and all required documentation	
		Name of Attached Document Listing Required Information
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No)
	If the response is yes on line 3018, please check the boxes below to	10 minutes
(2010)	confirm your submission, on line 3026 pursuant to § \$4.313(f)(2), contains	ranger programme and a company of the company of th
factal	Either a copy of their audited financial statement; or (2) a financial report in a fo	rmat comparable to RUS Operating Report for Telecommunications
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Co	ish Flows
(3021)	Management letter issued by the independent certified public accountant that	performed the company's financial audit.
	If the response is no on line 3018, please check the boxes below	1987-14-10 (1997-1997-1997-1997-1997-1997-1997-1997
	to confirm your submission, on line 3026 pursuant to § \$4.313(f)(2),	
	contains:	
(3022)		
	Independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications	_
	florrowers,	7 <u></u> 0
(3023)	Underlying information subjected to a review by an independent certified	
No. of Contract of	public accountant	
(3024)	Underlying information subjected to an officer certification.	- N
(200.3)	Document(s) for Balance Sheet, Income Statement and Statement of Ca	an rivins
(1026)	Attach the worksheet loting required information	
	l l	
	L	
		Name of Attached Document Listing Required Information

2.00 FLE PROPERTY	ion - Reporting Carrier ection Form	FCC Form 481 OMB Control No. 3060-0886/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	449061
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.

## TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

<039> Contact Email Address - Email Address of person identified in data line <030> andy.m.lancaster@sprint.com

## Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate. Name of Reporting Carrier: Virgin Mobile USA LP Signature of Authorized Officer: CERTIFIED ONLINE Printed name of Authorized Officer: Jay Franklin Title or position of Authorized Officer: 9137625987 ext. Study Area Code of Reporting Carrier: 449061 Filling Due Date for this form: 06/30/2014 Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Data Coll	ion - Agent / Carrier ection Form	PCC Form 481 ON/8 Control No. 5060-0985/ON/8 Control No. 5060-0819 July 2013
<010>	Study Area Code	449061
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com

## TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

certify that (Name of Agent)	Is authorized to submit the information reported on behalf of the reporting carrie
also certify that I am an officer of the reporting carrier; my r agent; and, to the best of my knowledge, the reports and da	onsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorize rovided to the authorized agent is accurate.
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:

## TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent	Authorized to File Annual Reports for CAF or LI Recipi	ents on Behalf of Reporting Carrier
: 100 M	orized to submit the annual reports for universal service suppor reporting carrier; and, to the best of my knowledge, the informa	하다. 하지만 하는데 얼마를 가지 않는데 하는데 하는데 한 시간에 되었다. 그 사람들이 되었다면 하는데
Name of Reporting Carrier:		
Name of Authorized Agent or Employee of Agent:		
Signature of Authorized Agent or Employee of Agent:		Date:
Printed name of Authorized Agent or Employee of Agent:	200 200	
Title or position of Authorized Agent or Employee of Agent		
Telephone number of Authorized Agent or Employee of Ag	ent:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:	

Attachments

	scoting Companies lection Fórm				CMB Control No. 3660-0925/OMB Control No. 2060-0819 (AN) 7013	100			
<010>	Study Area Code		449061						
<015>	Study Area Name		Virgin Mobil	e USA LP	- STATE OF THE STA	7			
<020>	Program Year		2015			Τ			
<030>		AC should contact regarding this data	Andrew M. La	ncaster					
<035>	Contact Telephone Number	er - Number of person identified in data line <030>	9137624107 ext.						
<039>	Contact Email Address - Er	nail Address of person identified in data line <030>	andy.m.lance	ater@aprint.com		_			
<810>	Reporting Carrier	Virgin Mobile USA LF							
<811>	Holding Company	Softbank Corp.				7			
<812>	Operating Company								
<813>		Affiliates	200	ca2> SAC	Doing Business As Company or Brand Designation	100			
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3	Virgin Mobi	ile USA LP		449061	Assurance Wireless	-			
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FCC For	m 481 - Carrier Annual Reporting Data Collection Form		NOTE AND DESCRIPTION OF THE PERSON OF THE PE	Form 481 Control Rie. 3060-9386/ONB Co 8013	obiel No. 3050-0815
<010>	Study Area Code	469014	**************************************		
<015>	Study Area Name	Virgin Mobile USA I	LP		
<020>	Program Year	2015			
<030>	0.00.004	Andrew M. Lancaster			*
<035>	Contact Telephone Number: Number of the person identified in data line <030>	9137626107 ext.			
<039>	Contact Email Address: Email of the person identified in data line <030>	andy.m.lancaster@spr	int.com		
				54.31	3 54.422
ANNÚA	L REPORTING FOR ALL CARRIERS			Comple Requir (check b	CALCULATION OF THE PROPERTY OF
<100>	Service Quality Improvement Reporting		(complete attached workshee	ı)	111111
<200>	Outage Reporting (voice)		(complete attached workshee	t)	
<210>	< check box if no	outages to report		W. C. C.	111111
<300>	Unfulfilled Service Requests (voice)		<del></del>	05%	
<310>	Detail on Attempts (voice)				
	,		(a	ttach descriptive document)	
<320>	Unfulfilled Service Requests (broadband)				
<330~	Detail on Attempts (broadband)				
13302			(	attach descriptive document)	1 5 5 7 1 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5
<400>	Number of Complaints per 1,000 customers (voice)				
<410>	Fixed				/
<420>	Mobile 2.2018	and)			
<440>	Number of Complaints per 1,000 customers (broads	oand)			111111
<450>	Mobile				
<500>	Service Quality Standards & Consumer Protection R	ules Compliance	(check to indicate certificatio	n)	
	469014co510.pdf				
<510>			(attoched descriptive docu	ment)	1
<600>	Functionality in Emergency Situations		(check to indicate certificatio	m)	
10002	469014co610.pdf		1		
			(attached descriptive docume	nt)	<b>/</b>
<610>					
			]		THE STATE OF
<700>	Company Price Offerings (voice) Company Price Offerings (broadband)		(complete attached workshee (complete attached workshee		411111
	Operating Companies and Affiliates		(complete attached workshee	488	
	Tribal Land Offerings (Y/N)?	(if y	es, complete attached workshee		
<1000>	Voice Services Rate Comparability		(check to indicate certificatio	in)	131111
<1010>	s:		(attach descriptive documen	t)	
				₩ ==	
<1100>	Terrestrial Backhaul (Y/N)?	(if	not, check to indicate certificati	on)	
<1110>			(complete attached workshe	et)	1211813
	Terms and Condition for Lifeline Customers		(complete attached workshe	N 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7	V VII
	Price Cap Carriers, Proceed to Price Cap Additional	Documentation Worksl	heet		
.0000	Including Rate-of-Return Carriers affiliated with Pr	ice Cap Local Exchange			200000
<2000> <2005>			(check to indicate certification (complete attached workshee		6 4 4 4 4 6 6.
-2003/	Rate of Return Carriers, Proceed to ROR Additional	Documentation Works			I was a way
<3000>	onal areano Pari Nacione pre-aprendente naturalista (PERS), pre profito (TV) (PERS) (PERS), pre profito (TV) (PERS) (PERS		(check to indicate certification	n)	11888
<3005>			(complete attached workshee	rt)	383864

	rvice Quality improvement Reporting Hection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	469014	
<015>	Study Area Name	Virgin Mobile USA LP	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster	100,000
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster#sprint.com	
<110>	Has your company received its ETC certification from the FCC?	(yes/no) O	
<111>	If your answer to Line <110> is yes, do you have an existing \$54.202(a) "5 year plan" filed with the FCC?	(yes/no) O O	
	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.		
<112>	Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your c CETC which only receives frozen support, your progress report is only	company is a	
	required to address voice telephony service.		25
	Please check these boxes below to confirm that the attached documents(s), on list 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	ne	Name of Attached Document
<113>	Maps detailing progress towards meeting plan targets		
<114>	Report how much universal service (USF) support was received		
115>	How (USF) was used to improve service quality		
116>	How (USF)was used to improve service coverage		
117>	How (USF) was used to improve service capacity		
<11/>			

	vice Outage Re ection Form	eporting (Vol	*)						ON	Form 481 IB Control No. 3060 2013	0986/OMB Control N	o. 3060-0819
<010>	Study Area Co	de				469014						
<015>	Study Area Na	me				Virgin Mobi	le USA LP		-1			
<020>	> Program Year 2015									Walter Inc.		-
<030>	Contact Name	- Person USAC	should contac	t regarding this	data	Andrew M. L	The second secon				THE STATE OF THE S	
<035>	Contact Telep	Contact Telephone Number - Number of person identified in data line <030> 91,37626107 ext.										
<039>	Contact Email	Address - Ema	il Address of pe	rson identified	in data line <0	30> andy.m.lanc	aster@sprint.com	- Harane				
<220>	<a>&gt;</a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<<2>	<d>&gt;</d>	<e></e>	<b-></b->	<g></g>	<h></h>
	NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
								0				
							ee attache			-		
						wo	rksheet					
										110		
						-11110		A AMAZINE				
											19660-1947 (DAY)	

	ce Offerings Including Voice Rate Data lection Form	FCC Form 481 QM8 Control No. 3950-986/GM8 Control No. 3950-9819 July 2013
<010>	Study Area Code	469014
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com
<701>	Residential Local Service Charge Effective Date 1/1/2014	
<702>	Single State-wide Residential Local Service Charge	

<703>

<b><a1></a1></b>	1 <=2>		<b>41</b> 2	 Residential Local	 cb3>	dala	Mandatory Extended Area	<b>*</b>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fe
						2007		
							F11	
	- v po - u v - n						2 15,122	
				- M				
	-					17.25		-
				10				
					****			
							20 10 10 10 10 10 10 10 10 10 10 10 10 10	

	odbiend Pota Offerings SetSon Form	EDE Form AB3 QMAC Control No. 3000-0998 / OMB Control No. 3980-0819 July 2013
<010>	Study Area Code	469014
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 mxt.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@eprint.com

State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (selec
		-						
		-						
						-		
		7-7-10						
			- m				17 X X X X X X X X X X X X X X X X X X X	
		4						
	d	1						

ta Coli	erating Companies lection Form				FCC Form 481 OAAB Control No. 2050-0986/OAB Control No. 2050-08; July 2013				
<010>	Study Area Code		469014						
<015>	Study Area Name	Virgin Mobile USA LP							
<020>	Program Year								
030>	Contact Name - Person	USAC should contact regarding this data	Andrew M. Lan	Andrew M. Lancagter 9137626107 ext.					
035>		ber - Number of person identified in data line <030>							
039>		Email Address of person identified in data line <030>	andy.m.lances	terwsprint.com					
810>	Reporting Carrier	Virgin Mobile USA LP							
811>	Holding Company	Softbank Corp.							
812>	Operating Company								
<813>	(200 ) (420	<b>a</b> b		<a>&gt;</a>	•				
		Affiliates		SAC	Doing Business As Company or Brand Designation				
		400							
			- See att	ached worksh	eet				
			See atta	ached worksh	eet				
			See atta	ached worksh	eet				
			See atta	ached worksh					
			See atta	ached worksh					
			See atta	ached worksh					
			- See atta	ached worksh					
			See atta	ached worksh					
			See atta	ached worksh					

Col	bal Lands Reporting lection Form	FCC Form 481 GMB Cantrol No. 3060-8988/GMB Control No. 3060-081 July 2013
10>	Study Area Code	459014
15>	Study Area Name	Virgin Mobile USA LP
20>	Program Year	2015
30>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
035>	Contact Telephone Number - Number of person identified in data line <030	
39>	Contact Email Address - Email Address of person identified in data line <03	0> andy.m.lancaster@sprint.com
910>	Tribal Land(s) on which ETC Serves	
20>	Tribal Government Engagement Obligation	Name of Attached Document
your	company serves Tribal lands, please select (Yes, No, NA) for each these boxes	
confi	irm the status described on the attached document(s), on line 920,	
mon	strates coordination with the Tribal government pursuant to	Select
54.31	3(a)(9) includes:	(Yes,No, NA)
	Needs assessment and deployment planning with a focus on Tribal	
21>	community anchor institutions.	
21>	community anchor institutions. Feasibility and sustainability planning:	
22>		
22> 23>	Feasibility and sustainability planning;	
23>	Feasibility and sustainability planning;  Marketing services in a culturally sensitive manner;  Compliance with Rights of way processes	
22> 23> 24> 25>	Feasibility and sustainability planning;  Marketing services in a culturally sensitive manner;  Compliance with Rights of way processes  Compliance with Land Use permitting requirements	
22> 23> 24> 25> 26>	Feasibility and sustainability planning;  Marketing services in a culturally sensitive manner;  Compliance with Rights of way processes  Compliance with Land Use permitting requirements  Compliance with Facilities Siting rules	
	Feasibility and sustainability planning;  Marketing services in a culturally sensitive manner;  Compliance with Rights of way processes  Compliance with Land Use permitting requirements	

0.0000000000000000000000000000000000000	Terrestrial Backhaul Reporting ection Form		FCC Form 481 GMB Control No. 3060-0986/OMB C July 2013	ontrol No. 3060-0819
<010>	Study Area Code	469014		
<015>	Study Area Name	Virgin Mobile USA LP		
<020>	Program Year	-2015		
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster		
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com		
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)			
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)			